

Recent Data Incident Affecting AmberCare Hospice Patients

Ambercare Corporation, Inc. (“Ambercare”), a provider of personal care, hospice, and home health services, is committed to protecting its clients’ confidentiality. Ambercare has recently provided notice to certain New Mexico residents about an incident affecting their personal information.

On May 30, 2018, an Ambercare laptop computer that had been issued to one of our employees was reported missing. The laptop computer contained information about Ambercare hospice clients as necessary for the employee to perform daily job functions, including client names, dates of birth, addresses, diagnostic/clinical information, and social security numbers. When Ambercare became aware of the missing laptop, we promptly began an investigation and filed a police report. The laptop was password-protected, and there is no evidence that any information on the laptop has been accessed or further disclosed.

Ambercare regrets any inconvenience this incident may have caused. To help prevent a recurrence, Ambercare is working diligently to implement additional technical controls on all Ambercare devices and are re-training all employees about physical security.

Ambercare is encouraging affected individuals to take precautions to protect the security of their personal information, such as by requesting a credit or security freeze. Ambercare is also offering the opportunity to enroll in credit monitoring through Experian for one year at no cost.

Individuals can call 1-866-579-4744 toll-free and reference number DB07883, DB07814, DB08129, or DB08125 to learn whether their information may have been affected by this incident.